

CORONA VIRUS SCAM ALERT

WEST YORKSHIRE TRADING STANDARDS NEWSLETTER

Covid news alert update...

Now that we have reached so called 'Freedom Day' the Covid scam alert will be paused until further notice. We are still sharing live-time rogue trading activities via our Instagram platform. Please like and follow us for up to date information on illegal activities in West Yorkshire communities and advice on how to protect yourselves. Ask your family, friends, colleagues to follow us to enable us to share key information to protect vulnerable residents.



@wytradstandards



All past issues of the Covid-19 news alert can all be found on the joint services website!

<https://www.wyjs.org.uk/trading-standards/covid-19-resources/>

Covid Pass Scam

- The Chartered Trading Standards Institute (CTSI) has been sent evidence of the scam text based around the NHS COVID passes.
- It claims to be an official message from the NHS and reads: "NHS: We've noticed you haven't applied for your COVID pass, please follow the link to complete registration to avoid fees."
- The message then links to a website made to look like a real NHS platform that asks the recipient to give personal details, supposedly for a registration application, but which could be used to carry out identity fraud.

Rogue Traders in West Yorkshire targeting older residents

We continue to receive reports of doorstep traders using pushy and sometimes aggressive sales tactics to intimidate people, usually the vulnerable and isolated members of our society, into using their services. Please remember if you feel pressured, ask the person to leave and take time to talk to someone you trust before you make any decisions on the doorstep. We have received reports of rogue traders operating in Huddersfield and Bramley areas.

Did you know...

Any trader who agrees work at the home of an individual or at a place other than their usual business premises is required by law to provide consumers with a Notice of Right to Cancel, which gives a 14 day cooling off period from the date the work starts. Even if work has started there is still a legal right to cancel, although some payment may be required for materials already used.

Questions to ask a trades person before any work starts...

- HOW LONG HAVE YOU BEEN IN BUSINESS?
- WHO WILL BE CARRYING OUT THE WORK?
- WHAT JOBS HAVE YOU DONE THAT I CAN LOOK AT - ANY CUSTOMER PORTFOLIO'S?
- HOW LONG BEFORE YOU CAN SEND ME A DETAILED WRITTEN QUOTE?
- ARE THERE ANY HIDDEN EXTRA'S SUCH AS EQUIPMENT HIRE?
- WHAT TIME FRAME CAN I EXPECT FOR COMPLETION?



@wytradstandards



Report to us:

New mailbox to deal with reports of Covid-19 Scams in West Yorkshire:
Covid19.Scams@wyjs.org.uk

Report scams to Action Fraud:
0300 123 2040

Report complaints to Citizens Advice Consumer Helpline:
0808 223 1133