



## Unacceptable Behaviour Statement

At West Yorkshire Joint Services we believe that our service users have a right to be heard, understood and respected. We pledge to treat everyone with dignity and respect and hope everyone will have an enjoyable visit. In return our staff have the right to be treated with the same dignity and respect.

There is a range of behaviour that is considered unacceptable:

- harassment and intimidation of staff or other members of the public
- use of abusive or obscene language, shouting at staff or other members of the public, or threat of physical violence
- Intoxication or being under the influence of other substances

Visitors acting in a disruptive or threatening manner may be asked to leave and may be excluded from the premises until further notice

Anyone excluded from our premises may appeal to The Director, West Yorkshire Joint Services.